

Procedure for handling claims

Degroof Petercam Asset Services S.A. (hereinafter “**DPAS**”) is licensed both as a Management Company subject to chapter 15 of the law of 17 December 2010 concerning Undertakings for Collective Investment and as an Alternative Investment Fund Manager subject to article 7(1) of chapter 2 of the law of 12 July 2013 on Alternative Investment Fund Managers.

DPAS is aware of its responsibilities and, in accordance with CSSF Regulation 16-07, discloses a claims handling procedure relating to the activities for which it is responsible.

Each claim must be sent in writing, preferably in English, in French, or in Dutch, together with supporting documents, to:

Degroof Petercam Asset Services S.A.
For the attention of the Compliance Officer
12, rue Eugène Ruppert
L-2453 Luxembourg

A written acknowledgement of receipt will be sent to the applicant within 10 business days after receipt of the complaint.

DPAS commits to provide within 1 month either a feedback on the claim to the applicant or, if further investigations are required, a firm commitment on a date to answer, with an explanation of delay reasons.

DPAS undertakes to resort to the out-of-court complaint resolution procedure with the CSSF. The applicant is informed of its possibility to escalate its claim to the CSSF, following the terms and conditions described in CSSF Regulation 16-07, relating to out-of-court -complaint resolution (<http://www.cssf.lu>).

The request must be filed with the CSSF within one year after the claim has been sent to DPAS.